



KATE SOMERVILLE SKIN HEALTH EXPERTS CLINIC HEALTH & SAFETY PROTOCOLS

HERE'S HOW WE'RE COMMITTED TO KEEPING EVERYONE SAFE AND HEALTHY.

We have implemented additional protocols and increased time between appointments to allow for deep cleaning of our facilities, ensuring the safety and peace of mind for our clients and our team.

If you have a scheduled appointment and are not feeling well, please simply call us to reschedule at 323.655.7546

We will be screening all clients during the check in process and ask that you refrain from booking for two weeks if:

- You have tested positive for COVID-19 and have not been symptom-free for two weeks
- You've exhibited symptoms within the past two weeks
- You have been in close contact with anyone exhibiting symptoms

WHEN YOU ARRIVE FOR YOUR APPOINTMENT:

1. Upon arrival, please check in with our Concierge team at reception.
2. In accordance with City of West Hollywood Resolution 21-5444, we will ask clients over 18 to show proof of vaccination or a negative Covid test, complete a screening via QR code and complete any necessary client forms relevant to your visit.
3. Please wear a mask in public areas of the clinic. Mask must cover nose and mouth. If you do not have an appropriate mask, one will be provided to you.
4. Please follow 6 foot social distancing guidelines when possible.
5. During treatment, your technicians will observe the following safety precautions:
 - a. Good hand hygiene – 25 second washing upon entry of room and completion of treatment.
 - b. PPE to include surgical grade face mask and rubber gloves.
6. All treatment rooms will be deeply sanitized after each treatment including the removal and laundering of all linens, wiping down of all services with EPA standard disinfectant, proper disposal of all single use items, and sanitization of equipment and implements to hospital standards.
7. Public areas include HEPA filters, hand sanitization stations and social distancing guidelines where possible.
8. Our Concierge team will guide you through the check-out procedure, minimizing touch. We will not be taking cash payments. If you would like to leave a cash gratuity, gloves and envelopes will be provided to you. Please bring exact change.